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開設課程	消費者行為 產品行銷與管理應用	
專題/論文指導		
證照/證書		
期刊論文	1. 賴鳳儀、林鈺琴、陳曉鈴、李郁芬、湯蕙娟（2016年09月）。主管與同事關係品質對建言行為的非線性關係：心理安全知覺的中介角色。人力資源管理學報，16(3)，1-28。（TSSCI期刊） 2. 陳曉鈴、賴鳳儀、賴春錦、高月慈（2015年09月）。凝聚力在主動人格與角色外行為之調節角色。臺大管理論叢，25(3)，1-38。本人為第一作者。（TSSCI期刊）	
報章雜誌專欄		
研討會論文	1. Hsiao-Ling Chen and Shih-Chieh Fang, 2017. “The Interactive Effects of Challenge Stressors, Leader-Member Exchange, and Positive Stress Mindset on Job Engagement and Job Performance. ” The 48th Annual Meeting of Decision Sciences Institute, Washington, D.C., U.S.A. 2. Hsiao-Ling Chen and Shih-Chieh Fang, 2017. “Job Stressors and Job Performance: Modeling of Moderating Mediation Effects of Stress Mindset.” The 22nd Annual Conference of Asia-Pacific Decision Sciences Institute Conference, Seoul, Korea. 3. Fong-Yi Lai and Hsiao-Ling Chen, 2016. “The role of leader–member exchange in the relationship between customer incivility and work deviant behaviors: A moderated mediation model.” The 54th Society for Marketing Advances Annual Conference, Atlanta, U.S.A. 2016 SMA Proceedings, pp. 49-58.	



	<ol style="list-style-type: none"><li>4. Fong-Yi Lai and Hsiao-Ling Chen, 2015. "Recurring small-scale event tourist satisfaction, place attachment, involvement, and revisit intentions: A comparison between primary and secondary visitors." The 23rd European Association for Sport Management Annual Conference, Dublin, Ireland.</li><li>5. Hsiao-Ling Chen &amp; Fong-Yi Lai, 2014. "Impact of surface acting on emotional exhaustion and customer- perceived service quality: Moderation of sales orientation." The 19th Asia-Pacific Decision Sciences Institute Conference, Yokohama, Japan.</li></ol>
研究計畫	
專利	
榮譽事蹟	